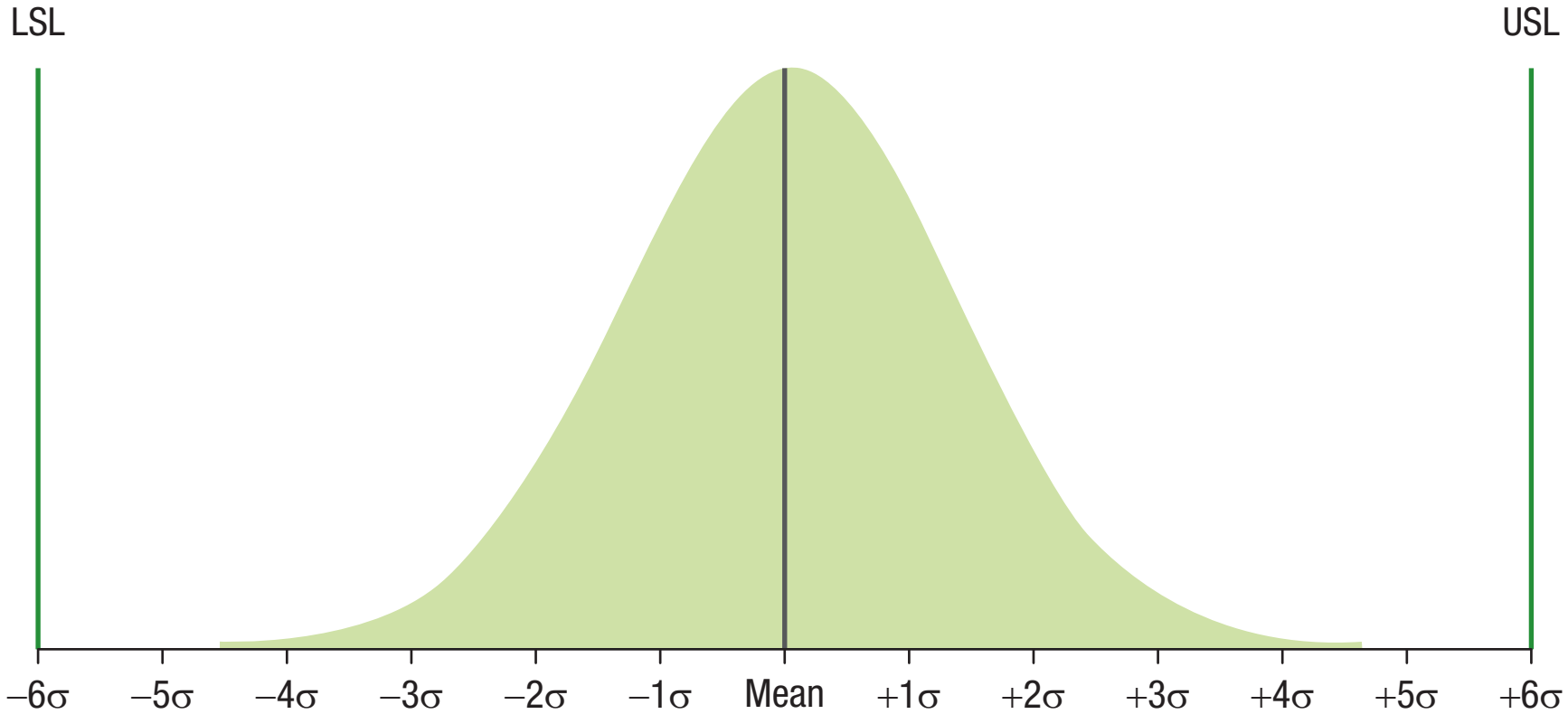FIGURE 6.13: Determining Process Quality on the Six Sigma Scale